

# Philips CMND Server Integration for Apaleo

## What is the Philips CMND Server Integration for?

The Philips CMND Server Integration allows hotel guests to use their personal Netflix accounts on Philips HFL series TVs in their rooms. This integration seamlessly connects Apaleo with the Philips CMND Server to provide an enhanced entertainment experience for your guests.

## What data will be shared between Apaleo and Philips CMND Server?

- Guest's first name
- Guest's last name
- Check-in date
- Check-out date

These details are used to personalize the guest's TV login and limit the usage duration.

## How do I set up the Philips CMND Server Integration?

Setting up the integration is quick and easy:

1. Execute Apaleo Connect:
  - Log into your Apaleo account
  - Click on the provided link and follow the authorization instructions
2. Map rooms to TV devices:
  - After successfully connecting with Apaleo, open the CMND Server configuration
  - Map each hotel room to its corresponding Philips HFL TV
  - Ensure the mapping is correct for smooth operation

## What are the prerequisites for using this integration?

To use this integration, your hotel must have:

- Philips HFL TV series in the hotel rooms
- Installed and configured Philips CMND Server

## Is there any training available?

The integration is set up together with our team. After setup, everything runs fully automatically, and hotel staff don't need to take any further action.

## How is data privacy and security ensured?

- No data is permanently stored
- Guest data is only retrieved at the time of check-in and directly forwarded to the CMND Server
- Our servers always have the latest security patches and are continuously monitored

## How much does the integration cost?

We create an individual offer for your hotel. Please contact us for detailed information.

## What's the best way to trial the integration?

For a demo or more information, please contact us at [cmnd@vukee.com](mailto:cmnd@vukee.com). Or visit our boutique hotel The Hearts Hotel in the city of Braunlage and enjoy the integration in your room.

## How do I disconnect the integration?

The integration can be removed directly in the Apaleo environment at any time.

This integration offers your guests an enhanced entertainment experience and underscores your hotel's modern, technology-oriented approach.